

December 23, 2009

## Job Opportunity

# Poker Dealers

**Baccarat Casino** is now accepting resumes for Poker Dealers in Edmonton, Alberta. Please include a cover letter outlining relevant qualifications, including related education and experience.

### **Duties & Responsibilities:**

- Perform mathematical aspects of each game
- Achieve a satisfactory level of dexterity with regards to chip handling
- Fulfill physical requirements of each game (standing, stretching, reaching, etc.)
- Work effectively in a team environment
- Provide exceptional customer service
- Offer a professional manner and appearance
- Sell chips to players for cash only, deposit cash in drop box, and protect security of chips
- Witness chip transactions
- Call out money/color changes and await acknowledgement of transactions over \$100
- Monitor player activity for unlawful behavior
- Wear pocket less apron while in pit
- Stand while conducting a game , when required
- Conduct game in accordance with Casino Terms & Conditions and Operating Guidelines
- Ensure the conduct of the game complies with the Palace Casino's Policies and House Rules
- Hold a current Alberta Government gaming license
- Use "Outrageous Customer Service" to ensure that customers have a positive experience
- Perform other duties as assigned

### **Qualifications:**

- Knowledge in Poker is required
- Good physical health and stamina
- High commitment to quality
- Observes safety and security procedures, reports potentially unsafe conditions, and uses equipment and materials properly
- Excellence in customer service-exceeds company standards
- Work a variety of shifts including evenings, weekends and holidays
- Critical thinking, discipline, focus, logical analysis and problem solving skills
- Must be able to obtain an Alberta Gaming License

### **Education:**

- High school Diploma or equivalent
- Strong mathematical skills

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*Please submit your cover letter and resume to the Baccarat Casino  
Deadlines for applications on or before January 1, 2010  
Email: [cmachride@haccaratcasino.net](mailto:cmachride@haccaratcasino.net)*